

TELEMAX MESSAGING CENTER

Have you noticed the more ways we have to be *"connected"*, the more *disconnected* we really are? TeleMax operators can give your current and potential customers the personal service they expect.

Professional Service at an Affordable Price

Here's why TeleMax is the smart choice

Voice Mail, Email, Social Media, and Text Messaging can be valuable business tools, but none of them can properly service your customers when you miss their phone call. Whether you're on the go or on the phone, with TeleMax, you'll ***never miss another sale, service call***, or opportunity to give your customers the personal service they expect from their alarm company.

- ✓ Calls are answered by a live person *your company name* and give your customers personal service and peace of mind
- ✓ TeleMax is available 24 hours a day/7 days a week
- ✓ Forward your office phones to your toll-free TeleMax number *whenever you choose*
- ✓ Operators are professionally trained, courteous, understand our industry, and can access your account data to assist you and your customers
- ✓ Less expensive than traditional untrained answering services
- ✓ Flexible notification options

All TeleMax plans include live operator answering of calls in your company name. Call for the low monthly rate.

Essential

Email/Text Notification

- ✓ Detailed messages are taken from your callers and sent to you via traditional email, or your cell phone through your carrier such as:

number@yourcarriertext.com

Plus

One Voice Mailbox w/ Email/Text Notification

- ✓ Customer has an option to leave you a voicemail or have an emergency message sent to you via email or text
- ✓ Voice mailbox can be personalized with your custom greeting
- ✓ General voice mail can be retrieved at your convenience using a toll-free number
- ✓ Emergency messages can be sent to a traditional email, or your cell phone through your carrier:

number@yourcarriertext.com

Max

Two Voice Mailboxes w/ Emergency Out-call

- ✓ Customer has option to leave you a general or an emergency voicemail
- ✓ Each voice mailbox can be personalized with your custom greeting
- ✓ General voice mails can be retrieved at your convenience using toll-free number
- ✓ Emergency voice mails will immediately initiate a call to a number you define
- ✓ Notification calls will be repeated every 15 minutes until answered
- ✓ If you need additional details, you can call the TeleMax operator, who has access to your account information

All options require a one-time setup fee of \$95. Additional voicemail boxes and email summaries are available at an additional charge. Contact your Account Executive or Dealer Support for more information.

Providing nationwide wholesale alarm monitoring and dealer services from
New Jersey | Florida | Arizona | Tennessee | Texas | Maryland

800.367.2677 | Fax: 856.629.4043 | info@copsmonitoring.com | copsmonitoring.com

CA: ACO6132 • DE: 05-85 • FL: EF20000481 • IL: 127-001299 • MD: 107-840 • TN: 632/1626 • TX Burg: B11561/17961 • TX Fire: ACR-2215 • VA: 11-1941



Monitoring
Your Hometown Central Station