



*Remote Services For Our Dealers
And Your Customers*

Connectivity



**RAPID RESPONSE
MONITORING**



At Your Fingertips

T Tech Center

Our TechCenter is an Interactive Voice Response (IVR) application for field technicians who do not have access to mobile apps. Legacy phones supported.

DEALER App for iOS® / Android™



Comprehensive Account Access

Dealer App for iOS and Android devices with an intuitive feature-driven mobile interface that provides granular detail of your accounts.

Feature Highlights:

- Access to Call Recordings in Real-time
- Custom Branded with Your Logo
- One Touch Navigation
- Viewing and Sending Cancel Requests in Real-time
- Place Systems ON/OFF Test – by Zone, Signal Class, or Event Code
- View / Edit Accounts
- Passcode Lookup
- View Real-time Signal Activity
- View Video Clips
- Upload Reference Documents





Secure Account Management

Real-time Access to your account database on any internet enabled device.
Gain actionable insight into your account base with robust reporting.

www.RapidWeb.rrms.com

Feature Highlights:

- Place System ON/OFF Test
– by Zone, Signal Class, or Event Code
- Account Adds, Deletes, and Edits
- View Account History (Auto-refresh)
- View Recent Alarms
- Cancel Alarms
- View Real-time Signal Activity
- Upload Reference Documents
- Dynamic Real-time Reporting Generator
- Marketing/Branding Tools
- View Recorded Video
- Listen to Call Recordings



Easy
Navigation

rapidSMS

Motion Alarm

Tap on the link to take action:
alert.msabub.com/main/82.8277!?p=H&s=C

Alarm system for:
Pump Systems, Inc.
123 Main St.
Anytown, USA 12345

App Free Solution
(no downloading necessary)

rapidSMS messages you *instantly* of an alarm, via a text message, allowing you to make critical decisions in real-time and take action quickly.

A link in the rapidSMS message takes you to an interactive window allowing you to respond to the alarm.

Feature Highlights:

- A Proven Solution to False Alarms
- Dispatch Authorities
- Call for Service
- Control at Your Fingertips
- Chat Feature for Communication Between Parties
- No App Download Needed



68%

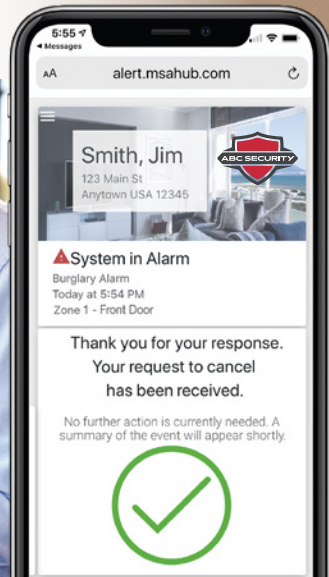
of police dispatches are due to customers not answering when the monitoring center calls.

Connecting parties for a more accurate response from first responders.

False Alarm Prevention



Burglary Alarm
Tap on the link to take action:
alert.msabub.com/main/82.82771?p=H&s=C
Alarm system for:
Smith, Jim
123 Main St.
Anytown, USA 12345





Customer App and Web-based Portal

For managing a Single Site on iOS and Android devices, or on the web, with a user-friendly interface and easy-to-use feature set.

As a Dealer, you control the customer's View / Edit functionality.

Feature Highlights:

- Custom Branded with Your Logo
- Request Alarm Dispatch / Cancel
- Place Systems ON/OFF Test
- View Account History
- View Video Clips
- Manage Contact Lists
- Call the Monitoring Center
- Call Service (Your Office)
- Push Notifications
- Real-time Signal Activity

Provide Your Customers Access
To Their Account



Customer App For managing Multiple Sites on iOS and Android devices, or on the web, allowing users to manage unlimited accounts from a single login with the extensive features and functionality of RapidMobile.

Feature Highlights:

- Custom Branded with Your Logo
- View Account Addresses in Map
- Send Alarm Cancel Requests
- Place Systems ON/OFF Test
- View / Edit Accounts
- Passcode Lookup
- View Real-time Signal Activity
- View Video Clips
- Access to Call Recordings in Real-Time
- Permissions-based Access Control
- Training Materials

Multi-Site Account Management



PRO

Connectivity



RAPID RESPONSE MONITORING

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